

Delivering *for* Results

Deliverology: Helping to create a climate of programs focused on results



Overview

This course addresses your need for a better understanding of the government's new Policy on Results and its delivery approach. It will provide both a theoretical understanding of what is deliverology, as well as practical tools and a methodology to integrate this approach in your department, starting with assessing your level of readiness, to establishing the right organizational structures with the right competencies. It will situate the new Policy within the existing Treasury Board policies. Through real-life case studies and discussions, we will explore the pitfalls and specific requirements of the approach, allowing you to begin an action plan for implementation relevant to your area.

Audience Program Managers, Heads of Delivery Units, Heads and Managers from Evaluation, Audit, Corporate Planning and Reporting, as well as analysts, program officers and subject matter experts working in these areas.

Cost \$995 per person

Duration 2 Days

Learning Outcomes

Upon completion of this course, participants will:

- understand the principles of deliverology and the impact on their organization;
- have insights on the changes from the MRRS and Evaluation Policy and the new Policy and Directive on Results, and strategies to address the requirements;
- recognize the competencies and capacities required;
- be able to assess the readiness of their department for integrating the requirements and start on a plan.

Course Outline

Demystifying Deliverology

- Theory behind deliverology
- Deliverology approach
- Key principles
- Why now

Government of Canada's Approach

- New Policy, Directive on Results
- Impact on departments
- Readiness assessments and pre-requisites

The Steps to Delivering for Results – Priorities and Plans (1)

- Determining priorities
- Setting targets and defining success
- Understanding the challenge
- Planning to deliver
- Understanding the delivery chain

Delivering for results (2) – The Culture

- Building capacity
- Creating routines
- Solving problems
- Establishing relationships
- Persistence

Competencies and Capacities

- Project management
- Change management
- Results based management
- Leadership
- Stakeholder Engagement

First Steps

- Readiness assessment
- Organizational structure
- Building the team
- First steps

Our Subject Matter Experts

To bring this course to you, we have assembled a team of experts who have been working in the area of program performance management within government for over 25 years. By applying a range of methods and approaches that can be customized, our team works with each organization to understand and meet their unique needs in areas such as strategic planning, stakeholder engagement and performance measurement, to develop winning strategies and to build organizational capacity.

This means that our training approach is built on a foundation of experience and expertise across a range of sectors and diverse organizations. Our experiential learning approach puts the participants front-and-centre, tailoring the level and style of engagement to scale to the complexity of their needs. A hands-on approach using a case study allows participants to bring their specific organizational context and issues, including culture, to the forefront for discussion and feedback. This workshop is rooted in real life situations, resulting in training that focuses on the actual point of delivery, preparing participants to take action.